FOX RIVER GROVE
Memorial Library

Internet & Technology Use Policy

The Fox River Grove Public Library District's intent is to provide access to internet and internet-enabled technology devices to library patrons to fairly and effectively serve their diverse needs. Offering free public access to internet is consistent with the library's mission to enrich lives through universal accessibility to knowledge, lifelong learning, and literacy.

ACCESS TO INFORMATION

The Library provides patrons with free, unfiltered access to the internet via public access catalogs, public access workstations, other technology, and a wireless network.

Public access catalogs

- Dedicated public access catalogs are readily available for the public with no login required.
- These may be used to browse and search the library catalog for materials.
- A public access catalog is located on each floor of the library.

Public access workstations

- Use of public access workstations is open to all patrons who have not had their computer or workstation privileges previously suspended.
- Users may log into public access workstations with their FRGML card or may ask staff on duty for a guest pass.
- Public access workstation use is limited to a one-hour session by default, which may be extended, provided no one is waiting to access a workstation.
- No more than two individuals may use a single public access workstation at any time.

Other Library technology

- Hotspots, internet-enabled tablets, and other technology devices may be available in-house or for circulation from the Library.
- The Library also offers technology devices that do not require internet use, such as Playaway tablets.
- Technology items can only be checked out to adult cards (ages 14+), some with additional restrictions such as no reciprocal service. See the Circulation Policy for more information.

Wireless network

- The Library offers wireless internet access to the public through a guest network that is unfiltered and unsecured, not requiring a username or password to connect.
- Use of the wireless network constitutes the user's agreement to abide by the Library's policies.

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- The Library reserves the right to limit bandwidth to ensure equal and fair access to the network.
- Mobile printing is available using the Library's wireless network.

APPROPRIATE USE

Access, use, or dissemination of information via the internet in the Library is the responsibility of the user. By using the Library's wireless network or other technology, patrons agree to not use the internet for any illegal activity or to post or transmit any unlawful, threatening, abusive information, including, without limitation, any transmission constituting or encouraging conduct that is a criminal offense or gives rise to civil liability.

Other prohibited conduct includes:

- unauthorized copyright use;
- violating copyright or software licenses;
- hacking, cracking, piracy, extortion, blackmail, or committing fraud;
- posting or transmitting any information or software that contains a virus or other harmful components;
- accessing illegal sites;
- viewing or disseminating obscene material;
- attempting to damage or damaging Library equipment, software, software configurations, or data;
- compromising system security;
- libeling, slandering, misrepresentation, solicitation, or harassment; and
- behaving in a manner that is disruptive to other patrons or staff.

Patrons are not allowed to download any files, software, or other items onto Library technology, either from the internet or from personal storage devices. Any documents created on public access workstations must be saved onto a personal storage device or personal cloud account, not on the Library's hard drive.

Regardless of the device used, all patrons must observe courtesy to other patrons and Library staff at all times, with respect to internet and technology use. The Library reserves the right to determine if usage is inappropriate or in violation of this or any other Library policy. See the Patron Conduct Policy for additional details.

Library staff are available to help patrons with basic issues they may encounter while using the internet or technology. Please see the Reference Policy for the scope of limited assistance Library staff may provide, given constraints of time, staffing, etc.

SAFETY & PRIVACY

The internet is not controlled by the Library and is constantly growing and changing. As such, it provides access to a wide variety of information, some of which may be erroneous, out of date, illegal, or deemed obscene, offensive, controversial, or sexually

explicit. The Library supports the right of all library patrons to access information and will not deny access to the internet based solely on age. The Library recognizes the internet may contain material that is inappropriate for children. The responsibility for what children are exposed to on the internet rests with caregivers. Children age 9 and under must have a caregiver age 14 or older present at all times while using internet or library technology devices at the Library.

The Library has no obligation to monitor the information presented on the internet and cannot guarantee the security or privacy of online transactions. Patrons should have no expectation of privacy while on the internet at the Library or using Library technology. The Library assumes no responsibility or liability for any indirect, consequential, special, or punitive damages or losses resulting from patron use of the wireless network or access to internet through Library technology.

Illegal or prohibited use of the Library's public access catalogs, public access workstations, other technology, and wireless network, i.e. failure to comply with this policy, may result in suspension of computer and technology privileges at the Library and may lead to disciplinary action and further loss of Library privileges. Illegal use may be subject to prosecution or other appropriate legal action by local, state, or federal authorities.